

# **Odyssey eFileCA Overview**

**Fresno Superior Court** 

## Agenda

#### eFileCA Overview

Filing Mechanics



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Filing Mechanics



## Odyssey eFileCA



- E-Filing manager for the Fresno Superior Court
- Multi-court system that provides a unified filing experience through one e-filing portal
- Powered by Tyler Technologies



#### eFileCA Today

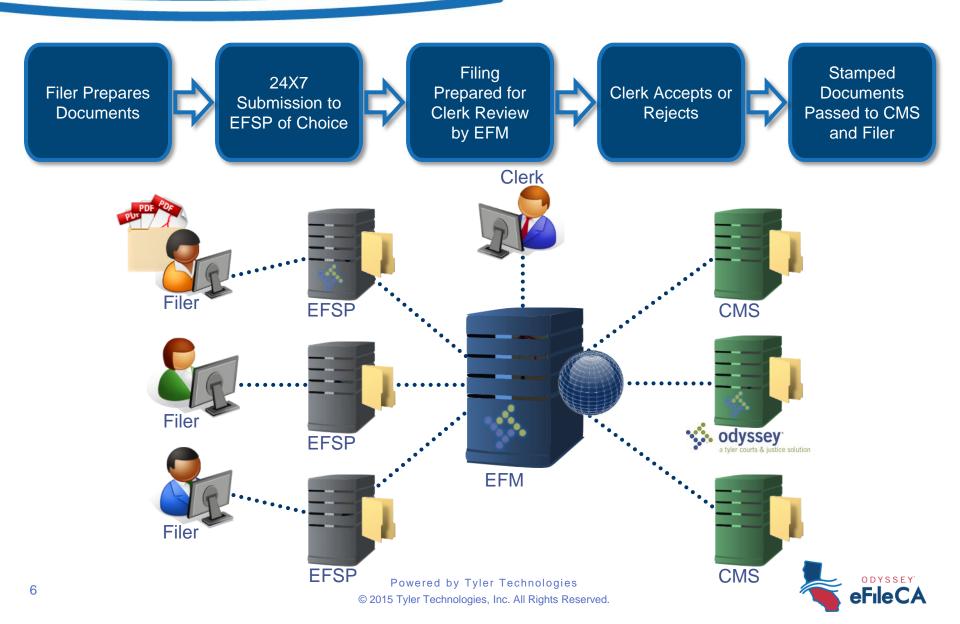


#### **Summary:**

- Contracts in 23 counties for e-filing and e-service
- 10 courts live today;
  - San Luis Obispo: Live
  - Kern: Live
  - Kings: Live
  - Merced: Live
  - Santa Barbara: Live
  - Fresno: Live
  - San Diego: Live (with DCSS only)
  - Orange: Live (with DCSS and SmartForms only)
  - Santa Cruz: Live
  - Monterey: Live



# Odyssey eFileCA Overview



#### **EFSP Landscape**

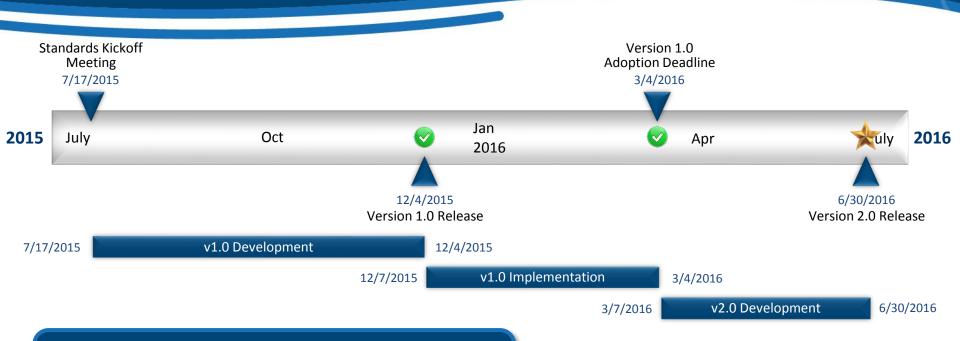
#### **Summary:**

- 4 EFSPs certified today
- 3 organizations expressed their intent to become an EFSP
- Each organization must apply and undergo certification
- EFSP on-boarding class held on 5/28/2015
- EFSP Certification Process informational meeting was held on 8/18/2015

Organization	Status
<u>eFileCA</u>	Certified
Green Filing	Certified
One Legal	Certified
<u>FileTime</u>	Certified
Turbo Court	Certifying
AMS Legal	In Progress
<b>Commercial Process Serving</b>	In Progress
DDS Legal	In Progress
E-Legal Services	In Progress
First Legal	In Progress
Rapid Legal	In Progress
The Justice People	In Progress
<u>Tristar Software</u>	In Progress
<b>United Process Servers</b>	In Progress



#### Configuration Standards Release Cadence



#### **Purpose**

- Establish a uniform selection of e-filing codes presented to attorneys and their support staff across all courts using the eFileCA platform (Odyssey File & Serve) in order to provide a consistent and simplistic filing experience
- Accomplish the above without impacting the codes leveraged by courts for internal operations and workflow

**Note:** This Committee's purpose is NOT to determine the number of codes offered to the filing community but rather strive for uniformity and consistency

#### **Summary**

- Monthly working sessions to revise / improve standards
- Bi-annual release of standards
- 90 day adoption period
- Revise release cadence based on feedback



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# Filing Mechanics



#### **Example E-Filing Process**

Prerequisite Setup



- EFSP Registration
- Payment Account Setup

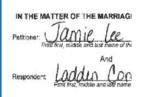
Case Information



- Location
- Category
- Type
- Attorney
- Payment Account

2

**Parties** 



- Required Parties
- Contact Information
- Additional Parties

3

Filings



- Filing Codes
- Upload Documents

4

E-Service



 Select Service Contacts



Review

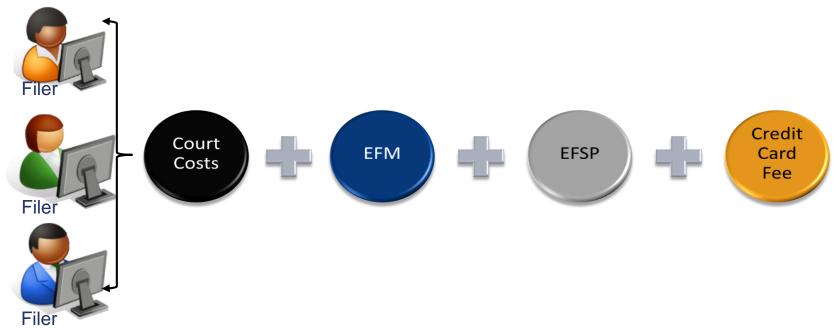


- Verify Location
- Verify Data Entry



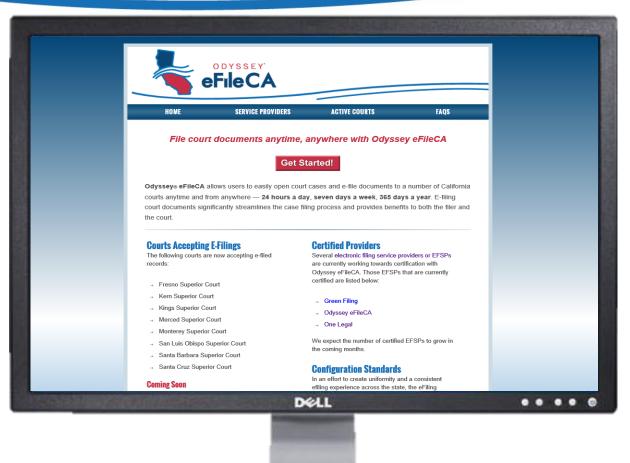
# E-Filing Cost Model







#### OdysseyeFileCA.com

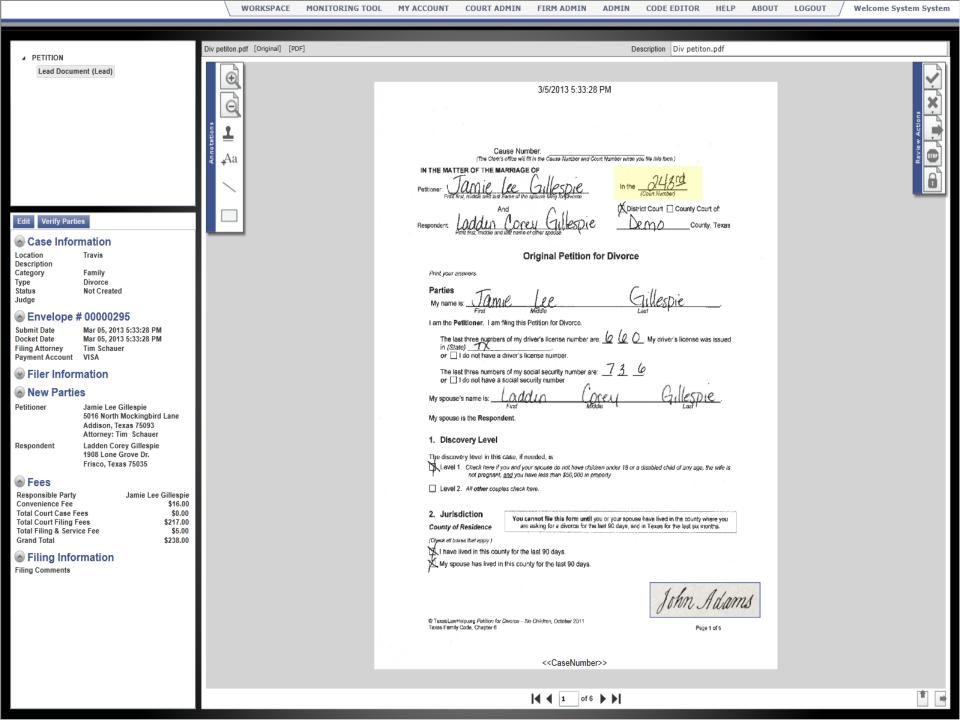


#### **Summary**

- Central portal for Odyssey eFileCA news and information
- Links to certified EFSP's
- Links to active court specific web sites
- Point of entry for review process

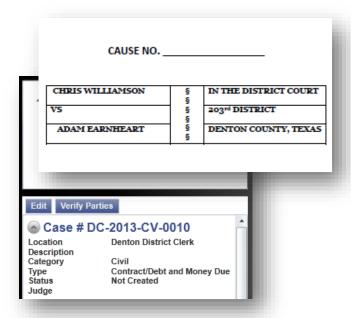
http://www.odysseyefileca.com





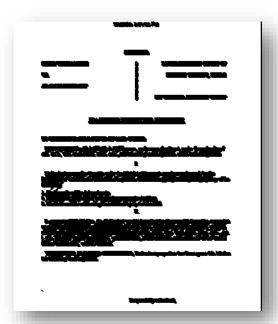
#### Common Reasons for Returns

# Incorrect Case Number and/or Location



- Case no. on filing ≠ case no. on document
- Filing in the wrong Court

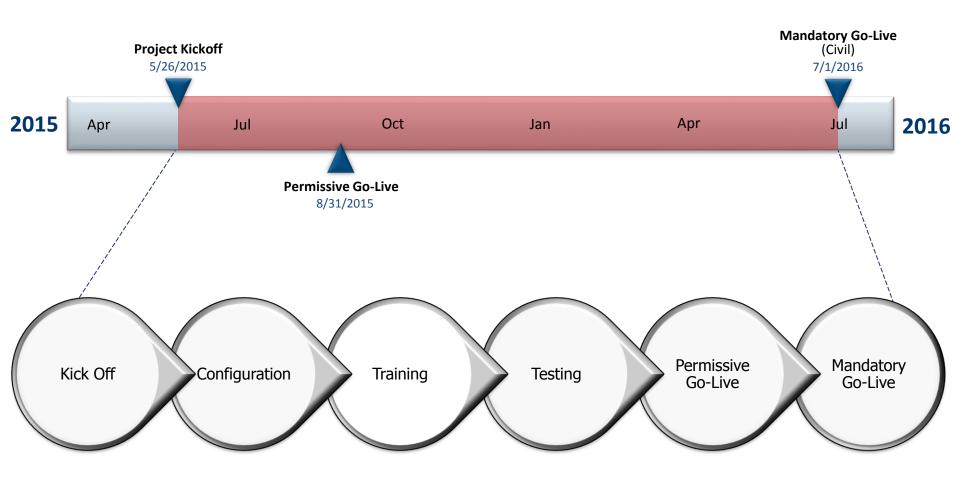
# Faulty Document



- Illegible document
- Document improperly scanned

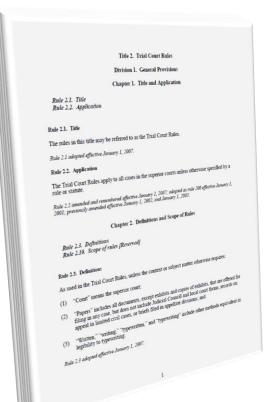


#### Fresno Superior Court Transition Timeline





#### Statewide E-Filing Rules & Standards



California Proposed Standards

Version 1.0

http://www.courts.ca.gov/rules.htm

#### **California Rules of Court**

- Defines when documents are deemed filed
- Provides guidelines for e-filing exclusions and the filing of original documents

#### **E-Filing Standards**

- Standardized codes from filers perspective across all trial courts using Odyssey eFileCA
- Standard codes to be revised bi-annually



#### **eChecks**



#### **Summary:**

- eChecks became available in version
   3.13 which was deployed in
   Production on April 19<sup>th</sup>
- eChecks carries a \$1 cost per transaction (compared to the 2.89% of credit cards)
- eChecks will require approval from all Courts that choose to adopt it as an alternative electronic payment method



# Agenda

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Filing Mechanics





- 1. Review statewide rules and procedures
- 2. Identify the right EFSP for you
- 3. Exercise the system to become better acquainted



## Questions?



**Frequently Asked Questions** 

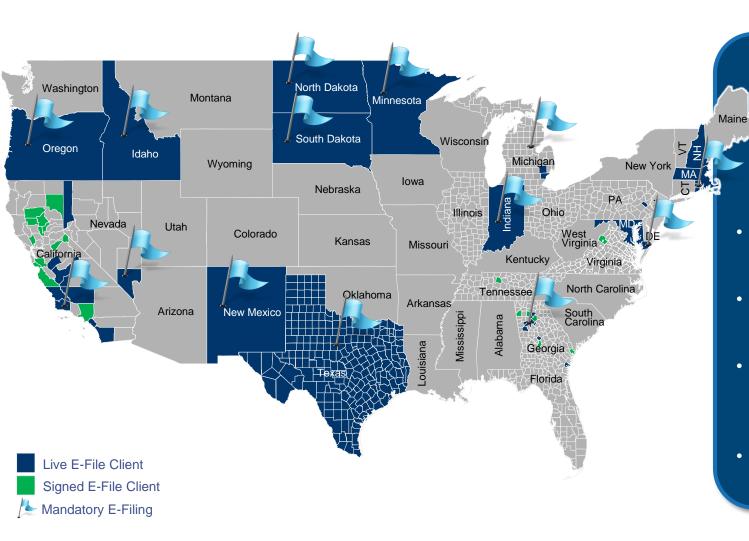
http://content.tylerhost.net/docs/CA/OFSFrequentllyAskedQuestions.pdf



# Appendix ODYSSEY eFileCA



# Tyler E-Filing Footprint



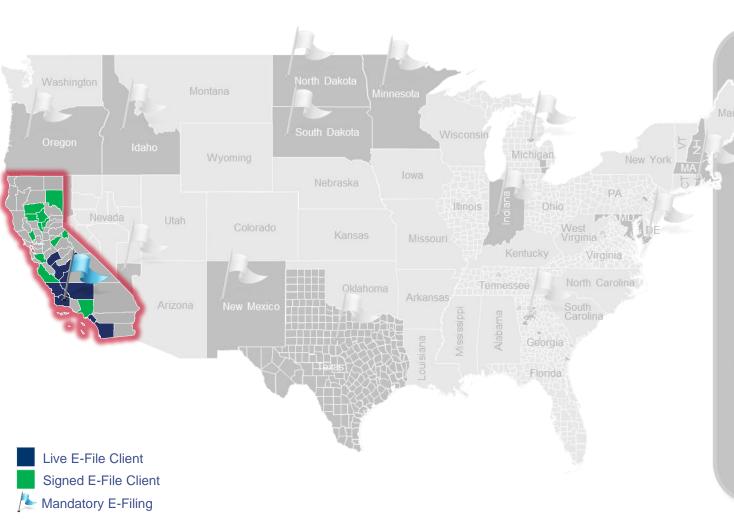
#### **Summary:**

30% of U.S. population served by Tyler e-filing solutions

- Contracts w/in 18 states; live in 16
- E-filing mandatory in 13 states
- Integrated with >50 3rd party companies
- Processing 75k filings per day



## Tyler E-Filing Footprint



#### **Summary:**

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#### **EFSP Certification Process**





# Odyssey eFileCA Filing Portal

#### https://California.tylerhost.net/ofsweb

# Odyssey eFileCA Filing Portal

- Modern web browser support
- Single screen data entry
- Copy and paste functionality
- Sorting and filtering
- Keyboard shortcut navigation
- Phone and tablet support
- Free training with CLE credit



**Click here for training!** 



#### eFileCA Support Information



Phone

1.800.297.5377

Call the number above to speak with a Trained Support Specialist

> Hours: Monday - Friday, 5am – 7pm PST



Chat

Click the "chat" icon above to speak with a Trained Support Specialist

> Hours: Monday - Friday, 5am – 7pm PST

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Email

Click on the "email" icon above to email a Trained Support Specialist

Available 24/7\*

\*Responses are normally received within 24 hours



#### Agenda Template

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